VISIT TO AGA KHAN HOSPITAL
KARACHI- 12-06-2015
# Table of Content

1. History
2. Introduction
3. HIMS
   - Death Certificate Form
   - Radiology Information System
4. Conclusion
1. HISTORY

Established in 1985 as the primary teaching site of the Aga Khan University’s Faculty of Health Sciences, Aga Khan University Hospital in Karachi Pakistan is committed to providing diagnosis of disease and team management of patient care. These services are backed up by the highest doctor-to-patient and nurse-to-patient ratios and support services. The University Hospital’s multidisciplinary approach to diagnosis and care ensures a continuum of safe and high quality care for patients - with all services under one roof.

A broad range of secondary and tertiary care is available in the 500-bed University Hospital to all patients in need. Those who are unable to pay for treatment receive generous assistance through a variety of subsidies and the Hospital Patient Welfare Program.

In 2000, AKUH became the first teaching hospital in Pakistan to be completely ISO 9002 certified. It has since received IS0 9001 certification. The AKUH quality assurance program serves as a model for other health institutions in the private and public sectors and in the Aga Khan Development Network.

2. INTRODUCTION

To keep pace with rapid progress in Information Technology, The hospital wide Information Technology (IT) Division was created in 1997, with the merger of two separate departments, Information systems and Telecommunications. Over the years IT Division have expanded to offer services catering to the growing needs of over 4000 employees, rapidly changing the way people communicate and work within AKU.

3. HIMS

HIMS offers comprehensive medical record keeping services, expertise in medical coding, cancer registry coding, medical transcription and document imaging - all of which help maintain an up-to-date clinical record of every patient.

- A medical record number is referred to every time the patient revisits the hospital. In this way, a person’s complete medical history is retained.

- If a person’s record remains inactive for 2 years, the medical record is purged after scanning key documents. If a patient revisits AKUH after being inactive, a new file is created bearing the patient's original MR number.
• To date, HIMS has approximately 1.4 million medical record folders with an average increase of approximately 400 new folders per day.

• The department circulates around 3,500 medical record folders daily, both within the Stadium Road campus and off site locations.

**Benefits:** You can request a copy of your medical record from the Aga Khan University Hospital’s Health Information Management Services (HIMS).

The Hospital provides you a white plastic card with your MR# on it. This is your medical record with the AKUH, and it is required for all repeat visits. Suppose if a patient forgot his/her MR# the particular related to the patient can help in the retrieval of the MR#

• What medical records are available?

• How do I get my child’s birth certificate?

• How do I get a duplicate copy of my child’s birth certificate?

• How can I get my child’s birth certificate amended?

• How can I get a letter verifying a death?

**DEATH CERTIFICATE FORM**

At the death of the patient it is very difficult for the doctor to list down all the elements in the curios so now the death certificate is also in the HIMS so now the doctors has to just list down the cause and date of the death rest is all filled up through MR# which remove the all chances of human error and the form is locked after 24 hours and no changes can be made by the doctor.

**RADIOLOGY INFORMATION SYSTEM**

It is an in-house developed system, supports a volume of more than 218,000 per annum. RIS silent features include patient scheduling, billing, reports management, audit report, statistical reports and many more. Using HL7 interface, RIS is connected to PACS, CT, MRI, CR, VIR and Voice recognition system; thus creating a true integrated health care environment.

4. **CONCLUSION**

Aga Khan Hospital recognizes the importance of information systems as the "bricks and mortar" which will hold the health care setup as a single entity in the future. With support of
information systems department, new information technology applications are being introduced in a phase-wise manner.